

5 June 2023

**The Public Investment Corporation (PIC) invests funds on behalf of Public Sector entities including the Government Employees Pension Fund. The organisation is the largest investment manager in the country and the continent. Applications are invited from dynamic individuals for the following challenging position:**

### **Position Messaging &: Productivity Engineer**

**(Ref: MPE09)**

**Grade: D1- D3**

**Salary:** All-inclusive remuneration package negotiable

**Centre:** Public Investment Corporation, Pretoria

#### **Requirements:**

- Bachelor's degree in computer science or related field
- At least 3 -5 years' experience in Modem/Cloud Platforms
- Azure/M365 (i.e., MS500) Certification desirable
- ITIL V3 certified
- COBIT 5 Certifications
- Cloud networking technologies, particularly in M365 and Azure

#### **Duties:**

- Participate in and support capacity planning and the development of long-term strategic goals for Exchange-based messaging and collaboration solutions in conjunction with end-users and department managers.
- Coordinate with network engineering, business application, and database administration functions to implement Exchange systems that utilize industry best practices to meet enterprise objectives.
- Implement policies, procedures, and technologies to ensure Exchange server security through secure access, monitoring, control, and routine security evaluations
- Ensure that Exchange server implementations comply with policies, standards, licensing agreements, and configuration guidelines.

- Manage Exchange database(s), antivirus applications, messaging filtering, and error log tracking.
- Perform message archiving, retrieval, and deletion according to best practices for maintaining regulatory compliance.
- Anticipate, mitigate, identify, respond to, and resolve problems affecting messaging systems performance, efficiency, and availability.
- Provide on-call technical support for end users.
- Support application development teams and software migrations to new e-mail server platforms or newer versions of Exchange.
- Monitor, test, and analyze e-mail system and server software activities to ensure maximum performance, efficiency, and availability.

**Competencies and skills:**

- Excellent telephone and customer service etiquette
- Good collaboration and problem solving skills
- Ability to handle pressure
- Able to work unsupervised
- Customer focused and team player
- Attention to detail
- Interpersonal relations

**With the PIC having topped the R2 trillion marks in assets under management and in the process of entering the global investment market, it is the best asset manager any serious professional would want to be associated with. It is also one of the better places from which one can serve South Africa.**

**Closing Date: 9 June 2023**

**PIC is an equal opportunities employer.**

Please email a copy of your comprehensive CV to [Recruitment1@pic.gov.za](mailto:Recruitment1@pic.gov.za)

**\* Grade range is from commensurate with applicable minimum requirements**

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