

**PIC021/2022**

**ADDENDUM TO - PARAGRAPHS 5 AND 9**

**5. CLIENT REFERENCES**

Please provide A MINIMUM of three (3) recent (not older than 6 months) attestation letters from the respective customers on the letterheads CONFIRMING IMPLEMENTATION OF BUSINESS PROCESS CONSULTANCY SERVICES.

The letters MUST INCLUDE the company name, the services offered, contact person, contact numbers. (If the letters do not include the above requirements, as per the type of services, the PIC will not accept the letter as being valid.)

If it is not possible to provide references in the form of a letter any other reference document can be provided but must include the company name, the services offered, contact persons, and contact numbers e.g. appointment letters, contract documentation.

Please note: The PIC will not accept a list of references and/or references listed on a table. The reference letters must be in the form of individual letters/any other reference document from the respective customers.

**9. TECHNICAL / FUNCTIONAL SCORING CRITERIA**

With regards to technicality / functionality, the following criteria shall be applicable, and the maximum points of each criterion are indicated in the table below:

Technical / Functional Criteria	Weightings
<p><b>9.1 Company Experience (References)</b> Please provide A <b>MINIMUM</b> of three (3) recent (not older than 6 months) attestation letters from the respective customers on the letterheads <b>CONFIRMING IMPLEMENTATION OF BUSINESS PROCESS CONSULTANCY SERVICES</b></p>	<p><b>100</b></p>

Technical / Functional Criteria	Weightings
<p>The letters <b>MUST INCLUDE</b> the company name, the services offered, contact person, contact numbers. (If the letters do not include the above requirements, as per the type of services, the PIC will not accept the letter as being valid.)</p> <p>If it is not possible to provide references in the form of a letter any other reference document can be provided but must include the company name, the services offered, contact person, and contact numbers.</p> <p><b>Please note: The PIC will not accept a list of references and/or references listed on a table. The reference letters must be in the form of individual letters from the respective customers.</b></p>	
<p><b>Total</b> <b>Minimum threshold 80</b></p>	<p><b>100</b></p>