

21 July 2026

The Public Investment Corporation SOC Limited (PIC) is an asset management firm, whose mandate is to make investments in various sectors of the economy on behalf of public sector entities. Amongst our clients are the Government Employees Pension Fund, the Unemployment Insurance Fund and the Compensation Fund. Over the years, we have grown to be amongst the top, large investment managers in South Africa and the rest of the African continent, with current assets under management at just over R3 trillion. At the centre of our growth is a team of self-driven professionals who are results-focused.

We are currently seeking applications from dynamic individuals for the following position:

- **Position: Messaging and Productivity Engineer**
- ***Job Grade: D1 – D3**
- **Ref: MPE09**
- **Salary:** All-inclusive remuneration package negotiable
- **Centre:** Public Investment Corporation, Pretoria

Purpose of the role:

The Messaging (Exchange) and Productivity Engineer role is to manage the Hybrid Exchange environment and related components to achieve high availability and performance of the various business applications supported.

This individual also participates in the planning and implementation of policies and procedures to ensure Exchange provisioning and maintenance that is consistent with company goals, industry best practices, and regulatory requirements.

Requirements:

- Bachelor's degree in computer science or related field.
- At least 3-5 years' experience in Modern/Cloud Platforms.
- Azure/M365 Certification desirable.
- ITIL V3 Certification.
- COBIT 5 Certifications.
- Microsoft Exchange Online /Hybrid.

- Microsoft Teams Platform.
- Virtualisation (VMware and Hyper-V).
- Cloud networking technologies, particularly in M365 and Azure.
- Internal operating system technology, Azure cloud and computer operations.
- Architecting and designing technical solutions for Cloud-centric solutions based on industry standards using AWS/Azure IaaS, PaaS and SaaS capabilities.
- Client Server/Windows servers and multi-platform client network management.
- Cloud network resources, solutions, industry best practices, and standard ports and protocols.
- Deploy and configure complex M365 cloud resources.
- Troubleshoot and isolate network and access failures.
- Use performance monitoring solutions and interpret results.

Duties:

- Participate in and support capacity planning and the development of long-term strategic goals for Exchange-based messaging and collaboration solutions in conjunction with end-users and department managers.
- Coordinate with network engineering, business application, and database administration functions to implement Exchange systems that utilise industry best practices to meet enterprise objectives.
- Install, configure and initiate Microsoft Exchange servers, software and any required equipment.
- Perform all tasks necessary to fulfill service level agreements regarding Exchange-based messaging and collaboration availability and security; including those involving user accounts, shared folders/calendars, mailing lists, and Outlook Web Access.
- Implement policies, procedures, and technologies to ensure Exchange server security through secure access, monitoring, control, and routine security evaluations.
- Manage Exchange database(s), antivirus applications, messaging filtering, and error log tracking.
- Recommend, schedule, and perform software patches, upgrades, and/or purchases.
- Ensure that Exchange server implementations comply with policies, standards, licensing agreements, and configuration guidelines.
- Remain informed on laws, trends, and issues, including current and emerging technologies and best practices related to Exchange and e-messaging.

- Perform message archiving, retrieval, and deletion according to best-practices for maintaining regulatory compliance.
- Anticipate, mitigate, identify, respond to, and resolve problems affecting messaging systems performance, efficiency, and availability.
- Provide on-call technical support for end users.
- Support application development teams and software migrations to new e-mail server platforms or newer versions of Exchange.
- Monitor, test, and analyze e-mail system and server software activities to ensure maximum performance, efficiency, and availability.
- Assess need for any messaging system reconfigurations (minor or significant) and execute them if required.
- Create required reports in response to business needs.

Competencies and skills:

- Effective oral and written communication
- Good collaboration and problem solving skills
- Able to work overtime when needed
- Can handle pressure
- Can multi-task
- Able to work unsupervised
- Customer focused and team player
- Attention to detail
- Time Management skills and the ability to prioritise tasks

Our firm values diversity, and excellence and is committed to the realisation of these across all operations and investment activities. If you are dynamic, resilient, agile, disciplined and willing to be part of a team that is focused on creating meaningful change, you are welcome to submit your application for this position.

Closing Date: 28 July 2026

*** Grade Range: The grade range for this position is from D1 – D3, commensurate with applicable minimum requirements.**

The PIC is an equal opportunities employer, aligning appointments with the PIC Employment Equity plan.

Please forward a copy of your comprehensive curriculum vitae to: Recruitment1@pic.gov.za

Privacy Notice: *By submitting your application, you consent to the PIC processing your personal information as per applicable laws and the PIC Privacy Policy available on the PIC website (www.pic.gov.za). You are free to withdraw your consent at any time, after which, the PIC may cease processing your application.*