

TENDER NO: PIC003/2016: APPOINTMENT OF A SUPPLIER,  
IMPLEMENTATION PARTNER AND POST IMPLEMENTATION SERVICE  
PROVIDER FOR A CLIENT RELATIONSHIP MANAGEMENT SOLUTION

**Scope of work:** The service provider is required to supply, implement, configure and install the Customer relationship management solution for the Public Investment Corporation.

A soft copy will be available from 24 March 2016 at the following email address: [tenders@pic.gov.za](mailto:tenders@pic.gov.za). Bid documentation will be available (subject to proof of non-refundable R200.00 payment) in hard copy for collection from 24 March 2016 at the following address: Public Investment Corporation, Block C, Riverwalk Office Park, 41 Matroosberg Road, Ashlea Gardens, Menlo Park. A compulsory briefing session will be held at the PIC building in Pretoria on 01 April 2016, at 11:00am to 12:00 midday.

**The closing date for this bid is 26 April 2016 at 11:00am.**

**Payments for hard and soft copies must be paid into the PIC account below prior to issuing of documents: Bank: Standard Bank, Branch: Arcadia, Branch Code 01 08 45, and Account Name: PIC, Account Number: 011259353.**

**Proof of payment must be shown during collection of a hard copy or emailed to [tenders@pic.gov.za](mailto:tenders@pic.gov.za) for a request for a soft copy. The name of the bidding company must be used as reference number during payment.**